# Information Diffusion in Social Networks

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## **Online Social Networks**

- OSNs like Facebook and Twitter are ubiquitous.
- In fact some of you are probably updating your Facebook status even as I speak.
- "Stuck in boring talk about research, think I'll take a nap....LOL"

Researchers from various disciplines are waking up to the possibilities.

### **Research aspects of OSNs**

- Sociologists have studied human social networks from the dawn of their discipline.
- Physicists are interested in social networks as a complex system of interacting agents
- Mathematicians see stochastic processes.
- Economists apply game theory
  Computer Scientists built these systems. And we are building the systems that can analyze the data these systems generate.

### Information diffusion on OSNs

**Question:** How do particular topics or pieces of content become popular on OSNs?

The answer to this question is tremendously important to a variety of stakeholders: commerce, political scientists, sociologists etc

### **Two aspects: Macro and Micro**

**Micro:** What are individual users doing?

**Macro:** What are the large-scale phenomena that are observed in this system?

Synthesis: Can we deduce the nature of the large-scale phenomena from a knowledge of what individual users are doing?

## Example: The SIR model

Given a graph **G** and a special vertex **v** that has a certain message (rumor).

- Each node is in one of three states: Susceptible, Infected, Removed. Initial v is Infected and everyone else is Susceptible.
- At each time step an edge (u,v) is chosen at random and if u is infected it sends the message to v.
- If v is S, it becomes I. If it is I it becomes R.
- If v is R then u becomes R.

### **SIR: The Macro question**

Clearly, as long as there are infected nodes the process continues.

Question: Will all the nodes have been infected for at least some time before the process ends?

**Ans:** (Probably) depends on the topology. For a complete graph the answer is no (Sudbury, J. Appl. Prob., 1985).

### The way of Physics

Observe the macro and theorize about the micro to better understand the universe.

# The way of Engineering

#### Use the observation of the micro and the theory of the micro to build better systems and make more money...

...thereby helping pay for Physics research

# Outline

- Refine the micro question.
- Define a stochastic model of the micro.
- Simulate and observe the behaviour of the macro.
- Compare with data.

# **Refining the question**

- The Attribution problem: Why do users do what they do?
- Did you share that photo because you like what's in it or because you are a big fan of the person who posted it?
- You just heard on TV that Sehwag has been cut from the Indian team. Do you want to share your opinion on Twitter?
- Everyone is talking about Kolaveri. Do you want to check it out?

# **Building the model**

The model comes from (possible) answers to the questions.

- People are influenced by what their friends are talking about. (*Endogenous*).
- People monitor broadcast media also and often respond to it on OSNs. (*Exogenous*).
- People respond to themes that are getting popular on OSNs. (*Somewhere in between*).

## The Model I

- Users form a network that is an undirected small-world.
- Each user "tweets" from time to time. A "tweet" is an event in time that has a "topic" associated with it.
- The users options of topics at time t are from a set of topics that have been seen until time t.
- The user differentiates between "global" topics and "local" topics.

## The Model II

- There is a "global list" in which "global tweets" arrive with frequency λ<sub>1</sub> (distributed as a Poisson point process). Each of these brings a new topic.
- Each user has a "local list" into which tweets are written with frequency  $\lambda_2$  (distributed as a Poisson point process).

The topic of a user's tweet is chosen randomly out of the topics in the global list and the local lists of its neighbours in the network.

## The Model III

- Each global tweet has a weight A on arrival in the global list.
- This weight decreases exponentially with time with parameter α i.e. Ae<sup>-αt</sup> at time t if the topic arrived at time 0.
- When a user tweets then that tweet is placed in its local list with weight B.
- This weight decreases exponentially with time with parameter β i.e. Be<sup>-βt</sup> at time t if the tweet arrived at time 0.

# The Model IV

A new tweet has two kinds of candidates it can copy its topic from:

- Global tweets.
- Local tweets from one of its neighbours' lists.

A new tweet has the same topic as a candidate tweet with probability proportional to the candidate's weight.

## A reality check

- The total weight seen by any node is finite with probability 1.
- Additionally since this is an ergodic Markov process there is a stationary distribution, hence the total weight converges to a constant C(v) for node v.

$$\mathsf{E}[\mathsf{C}] = \lambda_1 \mathsf{A}/\alpha + \mathsf{k}\lambda_2 \mathsf{B}/\beta,$$

Where k is the number of neighbors of v.

### **Three parameter regimes**

Varying the parameters gives us three kinds of behaviours.

- Sub-viral regime: No topic dominates. Welldescribed by mean-field approximation.
- Super-viral regime: Each new topic goes viral and dies quickly
- Viral regime

### **Evolution in the viral regime**



#### **Viral regime characteristics**



Power law-like distributions are seen for macro properties like peak volume, spread and lifetime.

### Live longer, go further



Longer lived topics spread further. (Or is it the other way around?)

# Studying topology empirically

We define topic based graphs for each topic

- Lifetime graph: The subgraph induced by all users who have ever tweeted on the topic.
- Evolving graphs: The sequence of graphs induced by the users who tweet on the topic on a given day.
- Cumulative evolving graph: There is an edge from u to v if u follows v and u tweets on the topic a day after tweets on day t and

### **Topological study: Viral topics**



For a viral topic clusters merge into one as it rises in popularity. (Evolving graph)

### **Topological study: Non-viral topics**



Non-viral topics see many small clusters. (Evolving graph)

### **Empirical cross-verification: Setup**

- We used a data set containing approx 200 million tweets from 9 million users crawled from Twitter in 2009.
- We augmented the data set by crawling follower-following relationships and geolocating the users where possible.
- Further we used NLP tools to tag tweets with topics (since hashtags were very sparse).

### Large cluster formation: Empirical



For **non-viral** topics, the largest component of the cumulative evolving graph contains a small fraction of all nodes

#### Large clusters in viral topics



In viral topics the largest component takes up a significant fraction of the graph, growing in size as the topic rises in popularity.

#### **Cluster merging in the model**



The ratio of the largest to the second largest component in the evolving graph tells a story.

#### The real data also has geography



Viral topics cross regional/national boundaries in the cumulative evolving graph.

### That was the trailer...

- Ruhela et. al. Towards the use of Online Social Networks for Efficient Internet Content Distribution, in Proc ANTS 2011.
- Ardon et. al. Spatio-Temporal Analysis of Topic Popularity in Twitter, arXiv:1111.2904v1 [cs.SI].
- Rajyalakshmi et. al. Topic Diffusion and Emergence of Virality in Social Networks, arxiv: 1202.2215v1 [cs.SI].

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# The emerging science of big data

- Huge amounts of data being generated from all kinds of sources.
- "Smart cities", Genome sequencing, telescopes, networked systme.
- A growing awareness that the science of data is the new frontier of technology

Think of it as IT's steam engine moment. It's turn to shine as a force in human affairs.

# Challenges

### Modelling

- $_{\odot}$  Domain knowledge required
- But understanding of what data can reveal also required.

### Data analytics

- o Algorithms
- Data structures
- Databases
- System Architecture

### The research horizon..

- ...is unlimited.
- Only CS fundamentals will matter.
- Everything else will become obsolete before the exam papers are returned.

#### Thanks for listening